



# Magic Hill – Full Booking Terms & Conditions

At Magic Hill, each retreat is a collaboration built on trust and care.

When we confirm your dates, we commit our time and energy to your group – preparing the space, the gardens, and the atmosphere so that everything feels ready when you arrive.

These terms exist to honour that mutual commitment and to keep our process clear, simple, and fair for everyone.

## 1. Who We Welcome

Magic Hill is available exclusively for private group bookings led by facilitators, teachers, coaches, or event organisers.

Each booking grants your group private use of the venue for the agreed dates.

## 2. Deposit & Payment Terms

To secure your booking, we ask for a **non-refundable deposit of 90 per night of stay**. Your dates are fully confirmed once this deposit has been received.

The **remaining balance** is due **30 days before your event begins**.

If the balance is not received by this date, we reserve the right to release your booking.

We see the deposit as a symbol of mutual commitment. When we hold dates for you, we dedicate time, energy, and preparation to your group. The deposit gives you the certainty that Magic Hill is yours – and gives us the confidence to prepare with care.

## 3. Cancellation & Postponement

We understand that plans can shift. Our intention is always to stay fair and flexible within reasonable limits.

- **Postponement (more than 60 days before arrival):**  
You may reschedule your retreat once at no extra charge, subject to availability.
- **Cancellation (more than 60 days before arrival):**  
Your non-refundable deposit will be retained, but any additional payments will be refunded.
- **Cancellation (within 60 days before arrival):**  
All payments are non-refundable, as it becomes extremely difficult for us to rebook those dates at short notice.

We encourage organisers to take out suitable **travel or event insurance** to cover unexpected cancellations or emergencies.

#### 4. Insurance & Responsibility

Facilitators are expected to hold **their own event or professional liability insurance** covering all people present during the stay.

While we take great care to maintain a safe and welcoming environment, Magic Hill cannot accept responsibility for:

- injury, illness, or loss of personal belongings;
- accidents during organised activities;
- or circumstances beyond our control (weather, travel delays, force majeure, etc.).

We ask everyone to ensure they have adequate personal insurance coverage.

#### 5. Venue Care & Respect

Magic Hill is a living, breathing home – a place of care, creativity, and community.

We ask all people staying here to:

- treat the property, furnishings, and gardens with respect;
- report any accidental damage as soon as possible;
- honour the quiet nature of our surroundings.

We do not require a formal damage deposit, trusting that our guests share our values of mindfulness and responsibility.

#### 6. Meals & External Providers

You are welcome to bring your own chefs, caterers, or therapists.

We simply ask that you **inform us in advance**, so we can ensure space, equipment, and energy flow harmoniously.

If you'd like recommendations for local providers, we'll gladly share our trusted contacts.

#### 7. Arrival & Departure

We understand that travel connections can be complex in our beautiful corner of the world. For that reason, **check-in and check-out times are flexible**, and we'll always do our best to adapt to your group's travel plans.

This flexibility is one of the touches that makes Magic Hill special – we value your comfort and ease of arrival.

#### 8. Group Size

Magic Hill can comfortably host **up to 17 people in total** – typically **14 participants and up to 3 facilitators**.

Any variation can be discussed in advance to ensure everyone's comfort and safety.

There is **no minimum group size required** for your retreat or event to take place.

We believe that every gathering – whether large or intimate – carries its own unique magic. While many venues impose a minimum number of guests, we prefer to stay open and adaptable.

For us, what matters most is that the space stays alive and in service of creation – not constrained by rules that make little sense beyond numbers.

## 9. Use of the Space

Magic Hill is designed for conscious, creative, and restorative gatherings.

We ask that all use of the space aligns with this spirit – no loud parties, amplified music late at night, or disruptive behaviour.

## 10. Force Majeure

In the event of circumstances beyond our control (natural disaster, government restrictions, etc.), we will offer to **reschedule your stay** to new mutually convenient dates.

No refunds can be issued in such cases, but we will do our best to find a fair solution.

## 11. Acceptance of Terms

By confirming your booking and paying the deposit, you acknowledge that you have read and agreed to these Terms & Conditions.

They are designed to support clarity, respect, and ease – allowing us all to focus on what truly matters: the magic of your gathering.

### ✨ Magic Hill

A space for restoration, creation & connection

📍 South of France

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